A 69-year-old man underwent placement of a conventional percutaneous endoscopic gastrostomy (PEG) device in 2011 for dysphagia due to neurological impairment. The device was replaced 2 years later with one that had a balloon filled with saline solution as its internal retention mechanism. In January 2014, another balloon PEG replacement was scheduled. However, it was not possible to aspirate the saline solution and remove the internal bolster through the gastrostomy tract. Due to the risk of buried bumper syndrome, it was decided to perform an upper endoscopy to locate the filled balloon and puncture it with an injector needle inserted through the endoscope. With this technique, the PEG device was removed without complications, such as bleeding or laceration of the stoma. This was the second case of this peculiar complication to occur within a year; on both occasions, the case was managed in the same way.

None of the available literature on complications related to the management of PEG devices describes the complete obstruction of the filling channel of the balloon. In the present case, balloon emptying was achieved by inserting an injector needle through the endoscope and puncturing the balloon, allowing the solution to drain away. This safe and quick technique – pierce to replace – has not been reported previously.

**Competing interests:** None